

## **Donation conversations with families**

Donation conversations occur at times of loss and grief, and the requirement for skilful compassionate communication is paramount. There have been a number of developments in the structure and content of these conversations recently in Australia, with increased collaborative involvement of staff with specific training in family donation together with treating clinicians. Some of the key elements of what we believe comprises a successful donation conversation, as well as the metrics that may be used to measure success will be discussed. Australian and International data that provides insight into and support for processes will be outlined.